

## STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

### **ATTENDED FUNERAL (funeral director's charges only) £2,200**

This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.

Taking care of all necessary legal and administrative arrangements £ 775

Collecting and transporting the deceased person from the place of death (within 15 miles of the funeral director's premises) into the funeral director's care £ 200

Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept in our premises on City Road, Norwich, NR1 2HD. £ 350

Providing a suitable coffin – this will be made from a quality wood veneer with a choice of finish. £ 400

Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer) £ 50

At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle. £ 425

### **UNATTENDED FUNERAL**

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

**Burial (funeral director's charges only) £1,000**

**Cremation (funeral director's charges plus the cremation fee) <sup>1</sup> £1,499**

### **FEES YOU MUST PAY**

For an Attended or Unattended burial funeral, the **burial fee.** <sup>2</sup> **£500 to £1,468**  
In this local area, the typical cost of the burial fee for local residents is: **£1,468**

For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.

For an Attended cremation funeral, the **cremation fee.** <sup>1</sup> **£675 to £1,060**  
In this local area, the typical cost of a cremation for local residents is: **£1,060**

Please discuss any **specific religious, belief-based and/or cultural requirements** that you have with the funeral director.

1 In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

2 This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

### **ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES**

This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:

Additional mileage (price per mile for any of our funeral vehicles) £1.50

Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer) £ 200

Collection of ashes from the local crematorium No Charge

Embalming (only carried out if requested or when required for transportation overseas) £ 180

Funeral officiant (e.g. celebrant, minister of religion etc) Price on Application

Services supplied outside of normal office hours (per person per hour) £ 50

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

**Cremation Fees for both Earlham and St Faith's Crematoria covering the greater Norwich area are as detailed below:**

Full Adult Cremation Fee (45 minute slot length)	£1,060
Reduced Fee Cremation Service (9:30am service only)	£ 900
Direct Cremation Fee – Attended (no service at 9.00am)	£ 675
Direct Cremation Fee – Unattended (no service at 8.15am or 8.20am)	£ 499
Saturday Service	£1,590
Sunday Service	£2,120

**Disclosure of Interests**

Allcock Family Funeral Services is an independent funeral directors wholly owned and managed as a partnership by the Allcock Family.

The full address of Allcock Family Funeral Services is Falcon House, 96a City Road, Norwich, NR1 2HD.

We have no involvement or interest in any online comparison website. You will always receive the best service and price by contacting us directly.

We make no gratuity payments to any party and make no material donations to any charity.

**TERMS AND CONDITIONS**

**Professional Services**

These include all arrangements in connection with the funeral, assistance and advice in matters relating to the funeral, attendance and services of staff, attending to all documentation, care of the deceased and use of the Chapel of Rest, provision of motor hearse, funeral director and embalming of deceased if required.

**Payment of account**

Allcock Family Funeral Services operates a pricing policy in compliance with the Code of Practice of the National Society of Allied and Independent Funeral Directors.

Our price list provides clients with a full and detailed explanation of our charges as required by the Code.

In addition to our charges, disbursements must be paid to Doctors, Minister of Religion, Cemetery or Cremation fees and such like.

When the funeral plans are completed you will be given a written estimate of all the charges incurred by the service you have requested. Where the total estimated account is deemed excessive you may be asked to make an interim payment.

We ask for this estimate to be signed as consent that you accept the charges and will be liable for payment of the account when submitted. This is usually 7-10 days after the funeral. If wished, the account may be forwarded to your solicitor.

We reserve the right to add interest on all outstanding accounts at 4% above base rate per month on accounts that remain unpaid after 90 days and any legal and court costs incurred due to non-payment.

If, because of your circumstances, you have to make a claim for assistance from the Department of Work and Pensions, please note that stringent rules apply as to the amount of help available. Please talk to us, in confidence, for guidance.

**Right to cancel**

You have the right to cancel the contract if you wish. This right can be exercised by sending or taking a cancellation notice to the funeral director at any time within the period of 7 days starting on the day of the arrangement.

Where applicable, payment may be required to be made in respect of any services carried out or disbursements paid, once the performance of the contract has begun and prior to the cancellation notice being received.

Although we do not ask for a deposit in advance, however, we retain the right to do so where deemed appropriate.

## ADDITIONAL OPTIONS PRICE LIST

Milage charged for the removal of the deceased to our premises over 15 miles charged at **£ 1.50/mile**

### High milage funerals:

Hearse and bearers for the funeral - Waveney/Breckland/Gorleston **£ 500.00**

Hearse and bearers for the funeral - Cromer/Kings Lynn **£ 550.00**

Hearse and bearers for the funeral - Bury **£ 600.00**

6 seater limousine - local within 15 mile radius/Earlham/St Faiths **£ 200.00**

6 seater limousine - Waveney/Breckland/Gorleston **£ 225.00**

6 seater limousine - Cromer/Kings Lynn **£ 250.00**

6 seater limousine - Bury **£ 275.00**

Taking deceased into Church overnight - Monday to Friday **£ 200.00**

- Sunday **£ 350.00**

Service in Church prior to committal elsewhere  
(additional cost of bearers) **£ 200.00**

Saturday funeral surcharge per hour (typical funeral engagement time, 2 hours) **£ 200.00**

Funeral Director to officiate at a funeral service **£ 100.00**

Funeral Director's attendance at ashes interment - Monday to Friday **£ 100.00**

- Saturday **£ 150.00**

- Sunday **£ 200.00**

Order of Service design & set-up fee (not including printing costs) from **£ 40.00**

### DISBURSEMENT FEES (fees payable for 3rd party services)

Clergy Fee (including £10 travelling expenses) **£ 209.00**

Committal at Cemetery or Crematorium **£ 29.00**

Humanist/Civil Celebrant **£ 200.00 - 250.00**

2 Doctor's Fees (£82.00 each) - cremations only **£ 164.00**

Crematorium Fees Earlham & St Faiths

8.15am/8.20am - unattended, no service **£ 499.00**

9.00am - attended, no service **£ 675.00**

9.30am - full service at reduced rate **£ 900.00**

10.15am - 4.15pm **£ 1060.00**

Saturday **£ 1590.00**

Sunday **£ 2120.00**

Children up to the age of 18 years **No charge**

Other crematoriums **Price on Application**

Cemetery Fees See cemetery price list

C of E Churchyard Burials

Church fee for a service in church	£ 199.00
Church fee for burial in the churchyard following a service	£ 320.00

#### Grave Preparation Fees

Re-open existing grave or to prepare a new single grave (including grave marker)	£ 500.00
Prepare a new double depth grave (including grave marker)	£ 550.00
Prepare a treble depth grave (including grave marker)	£ 600.00
Child's grave up to 5 years of age	<b>Price on Application</b>
Child's grave 5-12 years in a single plot	<b>Price on Application</b>
Additional charge for Saturday burial (before midday)	£ 65.00
Additional charge for Saturday burial (midday - 4pm)	£ 75.00
Additional charge for Saturday burial (after 4pm)	£ 85.00